

IMPORTANT PUBLIC NOTICE FOR ALL CUSTOMERS

As a responsible business we urge you to help us prevent the spread of Covid-19 (coronavirus).

All customers who want to enter an Old Mutual branch are required to have their temperature tested with a thermometer scanner. If your temperature is above 37.5 degrees you are required to consult with your clinic or doctor and will not be allowed into the branch.

Please do NOT enter the branch if:

- You had direct contact with a person who tested positive for the Covid-19 coronavirus; or
- You travelled overseas in the last 21 DAYS; or
- You are exhibiting any FLU-LIKE symptoms; or
- You have a temperature above 37.5 degrees (you will be tested in the branch with a thermometer)
- You are not wearing a mask covering your nose and mouth. This is required by law, to stop the spread of the virus.

Please consider using these alternative channels:

- **New loan application:**
dial 0860 000 886 or visit www.oldmutualfinance.co.za
- **New Money Account application:**
dial 0860 000 883 or e-mail OMFMAOnline@oldmutual.com
- **Existing Loan or Money Account enquiry:**
dial 0860 445 445 or e-mail MoneyAccountSupport@oldmutual.com
- **Policy Servicing request:**
dial 0860 60 7000, send an e-mail to branch@oldmutual.com or send us a WhatsApp on 0860 933 333

Better still, go online and use digital platforms

- Logon to www.oldmutual.co.za - to view and redeem your Old Mutual Rewards points, manage your beneficiaries, personal details and get access to a range of our products.
- Download the Old Mutual App from your app store to access your Old Mutual Money Account, product portfolio and Old Mutual Rewards.
- Dial *120*6672# to submit a funeral claim and access other services.

Thank you and please stay safe
Old Mutual



175 YEARS OF DOING GREAT THINGS

